



GOLDBUG STUDIO

518 PERSHING ROAD, RALEIGH, NC 27608 • 919.834.1523 OFFICE • 919.833.1560 FAX • INFO@GOLDBUGSTUDIO.COM

WHOLESALE TERMS

FIRST ORDERS: \$500 opening order. No minimum on re-orders. Dormant accounts may be subject to a re-order minimum. Goldbug Studio limited edition and one of a kind *follies* are sold exclusively thru retail stores, galleries & retail catalogs. Photo/proof of retail location is required. **Payment in full is required when we begin production on first time orders, one of a kinds & custom orders. First-time orders generally ship within 15-30 days of payment deposit.** We do offer trade pricing to interior designers and professional decorators. Wholesale pricing is offered only to retail shops that are open to the public with regular posted hours. Please note that selling Goldbug Studio *follies* thru non-assigned zip codes, flea- markets and home-based businesses is prohibited.

PAYMENT TERMS: Pre-payment by MC, Visa or Proforma ONLY. Checks should be made out to Goldbug Studio. A \$40 fee will be charged for any checks returned for insufficient funds and future orders will require payment by cashiers check or credit card only. **First Time Orders, One of a kinds & Custom Orders require payment in full when we begin production.** One of a Kinds & Custom Products are clearly noted on our price list & generally ship within 15-30 days of payment deposit. Trade pricing is offered to interior designers and professional decorators. Wholesale pricing is offered only to retail shops that are open to the public with regular posted hours.

ONE OF A KINDS & CUSTOM ORDERS: Goldbug Studio produces approximately 2000 original compositions annually and a limited number of Glass Glitter Follies & Party Embellishments. Please keep in mind that each Goldbug Studio *folly* is created by hand with new & vintage materials & found objects; therefore no two pieces are *exactly* alike. For our stores & collectors, this is what makes the Goldbug Studio collection unique & desirable. One of a kinds & Custom Orders are clearly noted on our price list & generally ship within 15-30 days of payment deposit. Please note that Goldbug Studio has a \$250 minimum for custom product design changes made to established collections.

COPYRIGHT/TRADEMARK: All Goldbug Studio/Ashley Carter designs are copyrighted. Duplication of Goldbug Studio/Ashley Carter designs is expressly prohibited. Goldbug Studio reserves the right to close accounts if issues of product copyright infringement are brought to our attention.

CANCELLATIONS: Required in writing within 14 days of order. Fax: 919.833.1560, ashley@goldbugstudio.com

LATE CANCELLATIONS & REFUSED ORDERS: Please don't! Each piece is custom made to order for each store. Payment will be required in full when the next order is placed regardless of ship date.

DAMAGES & RETURNS: Goldbug Studio guarantees each & every piece in our collection. Damaged or missing product will be replaced immediately. Goldbug Studio takes great care & pride in packaging all our handmade follies to avoid damage during shipping. When your order arrives, please check it immediately. Should an item appear damaged, please keep all original packaging & contact us within 5 business days. Do not return any items to us without receiving a Return Authorization. We will not be responsible for damages reported to us after 5 business days. *All refused shipments & unauthorized returns are subject to a 20% restocking fee, all shipping fees, and future orders will require payment in full at the time of order.*

SHIPPING: Goldbug Studio *follies* are produced seasonally & ship AS READY unless otherwise requested. SHIPMENTS ARE FILLED IN THE ORDER THEY ARE RECEIVED. Each piece is custom made to order for each store. We do not keep back-stock. Early ordering is key to ensure timely delivery. Product generally ships UPS Ground; however, large one-of-a-kind compositions or rush orders may require special freight or air shipping. Shipping & handling charges are added to each shipment. Every effort will be made to ship product within two weeks of requested ship date. Please specify "open houses," special events & cancellation date when you place your order. Please allow extra lead-time for shipping during seasonal holidays.

RE-SHIP & DROP SHIP: Goldbug Studio follies are handmade with paper & vintage materials. Some pieces are easier to ship than others. If you wish to RE-SHIP Goldbug Studio follies to a collector, please contact the studio for basic shipping instructions to avoid damage. Goldbug Studio is not responsible for product that is damaged in re-shipping from the retail store to a collector. *Whenever possible, PLEASE LET US DROP SHIP FOR YOU!* We are more than happy to ship product directly from the studio to your customer to avoid damage. Please call or email us for product availability & drop-ship pricing.

RETAIL PRICING: SELLING GOLDBUG STUDIO FOLLIES BELOW KEYSTONE RETAIL PRICE IS PROHIBITED. Goldbug Studio reserves the right to close accounts if merchandise is sold below keystone retail price.

EXCLUSIVE DEALERSHIPS (PROTECTED ZIP CODES): Dealerships are allocated by order date & zip code. Minimum annual commitment is \$5000. All purchased items are to be sold thru the zip code specified. Please note that selling Goldbug Studio *follies* thru non-assigned zip codes, flea markets and home-based businesses is prohibited. Exclusive dealerships are available to brick & mortar retailers only. We do not offer exclusives on glass glitter embellishments or vintage& reproduction millinery.

QUALITY OF DISPLAY: Ashley Carter & her team take great care in creating each highly detailed piece in the Goldbug Studio *follies* collection. We carefully monitor where our *follies* are sold. As a retailer, you are making an investment in an artist collection with a growing international collector base. Our standards for display & protection of the product line are very high. Goldbug Studio receives thousands of collector inquiries annually. We are counting on you, the retailer, to present our product to collectors in a well protected, professional & beautiful retail environment. Goldbug Studio reserves the right to close accounts if issues of product damage, poor display, & copyright infringement are brought to our attention.

I accept Goldbug Studio's Terms & Conditions

Signature _____

Date _____